



October 2024 Internet-Only Rate Adjustment

Dear Franchise Partner,

As part of our commitment to delivering the best products and services, we periodically review our prices. Given the rising operational and technology costs, we unfortunately find it necessary to adjust our residential internet rates.

Starting October 1, 2024, Internet-only customers subscribed to 1 Gig and 2 Gig plans will experience a monthly rate increase of \$5.00.

This adjustment will not affect customers who installed our service after January 11, 2024, or customers who subscribe to multiple services, or those who have enrolled in a price lock plan.

For questions regarding this rate adjustment, please contact:

- Call: 1-888-975-4BLU (4258) (7 days a week: 7am – 9pm MT; 8am – 10pm CT)
- Email: ResidentialCustomerService@mybluepeak.com

Thank you for your understanding and continued partnership.

