



Evident, LLC
Cloud EHR Solution

for

Clinton Regional Hospital

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Clinton Regional Hospital Cloud EHR Solution

Thrive EHR

Software:

ADT/Patient Accounting Applications

- Registration/ADT
- Automated Registration Doc Sys
- AHA UB04 Codes
- AMA CPT Codes
- Electronic File Management
- Digital Signature Capture
- Patient Accounting
- 837 File Download

Financial Applications

- General Ledger
- Budgeting
- Fixed Assets
- Accounts Payable
- 3R Management Enterprise Suite
- Materials Management
- Electronic Purchase Orders

Health Information Services Applications

- Health Information Management
- Master Patient Index/CPI
- TruCode Encoder Interface

Clinical Applications

- Laboratory Information System
- Bi-Directional Instrument Interfaces
- Anatomic Pathology
- OR Management
- Radiology Information System
- ImageLink PACS License
- OrderWise Radiology AUC
- Cardiopulmonary
- Physical Therapy
- Pharmacy
- Formulary Wholesale Cost Update Interface
- Pharmacy Clinical Monitoring
- Clinical Lens

Patient Care Applications

- Order Entry/Results Reporting
- Multi-disciplinary Point of Care Documentation – 5 Users

Cloud Computing:

- 24 Hour Emergency Support
- Thrive UX – 60 Users
- Runtime License – 125 Users
- Stedman's Medical Dictionary
- Auto-Fax Configuration
- Print Appliance

**Conversion/Setup Services
Implementation Services
System Support**

Monthly Fee

Patient Care Applications(cont.)

- Micromedex CareNotes – Patient Education
- Medication Management
- Surescripts Medication History Reconciliation
- ChartLink/EMR Portal – 15 Users
- Computerized Physician Order Entry – 15 Users
- EPCS Institutional ID Proofing
- EPCS Provider License
- EPCS Additional Location Provider License
- Notes
- Clinical Content – I/P – 1 User
- Patient Data Console
- MyCareConer
- Infobutton
- Thrive Emergency Department Information System
- Clinical Content – ED – 2 Users

Facility Applications

- Quality Improvement
- Encore Quality Reporting Hospital & Clinician
- Executive Information
- Electronic Forms - Site Use
- Enterprise Wide Scheduling
- Thrive Provider EHR – Financial & Clinical
- Provider EHR Clin – 1 Physician
- Clinical Content – Thrive EHR
- Patient Portal
- Direct Messaging
- CommonWell & CareQuality Network Access
- Communication Center
- Patient Event Notification
- Health Records on iPhone
- Patient Connect

Information Management Applications

- Ad Hoc Reporting
- Archival Data Storage/Report Image

Interface Management Applications

- Interface Management System
- Bi-Directional Reference Lab Interface
- Bi-Directional ADM Interface
- Bi-Directional Transcription Interface
- Uni-Directional Clinic Interface
- Public Health Interface

Subscription Services:

- Micromedex Ultimedex
- Micromedex CareNotes
- Micromedex InfoButton
- HLI Software and HLI Content
- AHA Uniform Billing Codes
- AMA CPT Codes
- Surescripts Medication History Reconciliation

\$ 29,693



Clinton Regional Hospital Managed IT Service: Cloud Computing

A. Services and Fees:

1. **Services:** The Cloud Computing Services will include:
 - Creation and maintenance of the environments listed below on equipment maintained in TruBridge's data center;
 - One (1) Healthcare Information System (HIS) Environment
 - Provision of logical access to TruBridge's data center.
 - Daily backup of the HIS environment.
 - Regular physical and electronic security reviews.
 - Near real-time replication to a secondary data center (Optional).

Regular Maintenance Window: When routine maintenance is necessary for the TruBridge data center equipment used to provide the Cloud Computing Services, the maintenance will be performed during a designated maintenance window. TruBridge will make best efforts to provide notification at least seven days prior to a scheduled maintenance window.

Performance Disclaimer: Cloud Computing Services does not include connectivity. TruBridge can provide connectivity services, however TruBridge will not be responsible for any system performance issues that may occur as a result of connectivity that is not provided by TruBridge. For cloud environments that will be accessed regularly by users as part of the standard operation of the environment, TruBridge recommends a minimum of 30Kb of available bandwidth per each concurrent user.

2. **Service Fees/Payment Schedule**

- | | |
|---|----------|
| a. Service Activation Fee – Due upon signing | Included |
| b. Monthly Fees: | |
| i) Cloud Computing Fee* | Included |
| ii) Replication Fee (If requested by the hospital) | \$ 625 |
| iii) Snapshot Fee: | \$ 125 |

Note: The above Cloud Computing Fee includes 500 gigabytes (GB) of storage space. In the event additional storage space is needed in the future, TruBridge will provide a quote.

Pricing specified in this Exhibit A will remain valid for a period of 60 days from the date of submission.



Clinton Regional Hospital

Cloud EHR Solution

Conversion/Setup and Implementation

1. Conversion/Setup

If an application listed below is included in the proposed system configuration, Evident will be responsible for the data conversion/set up of the items listed below as applicable. Customer will be responsible for providing an electronic copy and/or printed hard copy, as applicable, of all pertinent information to be converted.

A. **Financial Applications**

General Ledger

- Chart of Accounts
- Account Balances (Monthly Activity)
- Balance Sheet Format
- Profit/Loss Statement Formats

Patient Accounting (A/R and Bad Debt)

- Patient Demographic and Guarantor Info
- Outstanding Primary Insurance
- Beginning Balance (as of cut-off date)

Payroll

- Employee Masters
- Year to Date Employee Balances
- Quarter to Date Employee Balances

Patient Accounting (Master Charge List)

- Item Master

Accounts Payable

- Vendor Masters

Patient Accounting (Business Office Tables)

- Department Table
- Room List
- Physician List
- Insurance Company Table
- Service Code Table
- System Operation Tables

B. **Clinical Applications**

Laboratory

- Normal Ranges
- Reflex Criteria
- Calculations
- Report Formats
- Quality Control Definitions

Pharmacy

- Vendor Item Conversion and Upload
- Formulary Conversion and Upload
- Order Definitions
- Calculations

Physical Therapy

- Transcription Headers
- Transcription Formats

Cardiopulmonary

- ABG Formats
- Transcription Formats
- Transcription Headers

Radiology

- Patient Preparation Information
- Transcription Headers
- Transcription Normals
- Quality Control Definitions
- Mammography Tables and Definitions
- Recall Letters and Notifications

OR Management

- Preference Cards
- Procedure List
- Instructions
- Locations
- Equipment/Instruments
- Anesthesiologist Tables/Types
- Physicians
- Reason Codes



Clinton Regional Hospital Cloud EHR Solution Conversion/Setup and Implementation

C. Patient Care Applications

Order Entry

- Order Formats
- Help Screens
- Item Conversion for Charges
- Standing/Group Orders

Point of Care

- Chart Types
- Initial Interview
- Physical Assessment
- Nursing Activities
- MedAct (Electronic Kardex)
- Configuration of Site Specific Preferences
- Report Formats

Enterprise Wide Scheduling

- Caller ID/Locations
- Fax Tables
- Instructions
- Tasks
- Conflict Codes

Physician Documentation

- Templates
- Macros
- Instructions

2. Implementation

Implementation services will include the installation of the software and hardware and education of hospital personnel in the operation of the hardware and correct use of the system.

Clinton Regional Hospital Cloud EHR Solution System Support

The quality of support provided by a vendor is one of the most important considerations in the selection of a system by a hospital. Many hospitals are in rural areas and have little, if any, data processing expertise on staff. At Evident we recognize that because of these factors, support is of a doubly critical nature to community hospitals.

SINGLE SOURCE TOTAL SYSTEM SUPPORT

This is Evident's approach in providing our customers the higher level of support that assures the long-range success of their system. One phone call puts the hospital in touch with the Evident Support Staff, the single source for any aspect of system support – be it questions or problems with hardware, software, or even operations. This means the hospital can count on software kept current with the healthcare environment, remarkable hardware uptime, and proven operational procedures to guarantee the system is used to the maximum of its capabilities, providing the maximum benefit to the hospital.

Single Source Total System Support provides the Hospital with:

- **A single point of contact, no “finger-pointing” between different support vendors**
- **Critical spare components maintained on-site**
- **Guaranteed response times**
- **Guaranteed minimum downtime**
- **Answers to software or operational questions via telephone support**
- **All future enhancements to the current standard version of the system**
- **Modifications performed on a timely basis to keep the system in accordance with changes in state or federal regulations**
- **Periodic on-site operational reviews**
- **On-line support and hardware diagnostics between Hospital's system and our technical facility**
- **Replacement of any malfunctioning hardware component, up to and including the entire computer itself**
- **Operating system updates and support**
- **Monthly compatibility analysis on backup tapes**
- **Optional insurance services aid in managing the Hospital's revenue cycle**



Clinton Regional Hospital

Business Service: Revenue Cycle Management Software

A. **Services and Fees:**

1. **Services:** Revenue Cycle Management Software shall include
 - Subscription to access and use the following software applications (the "Service Software"):
 - Remittance Management
 - ERA Retrieval
 - Claim Scrubbing & Submissions
 - Claim Status
 - Denial Management Software
 - Medicare Direct
 - Medicare Navigator
 - Eligibility Verification Service
 - Electronic Submission of Medical Documentation (ESMD)
 - Configuration of the Service Software.
 - Unlimited access to the Service Software.
 - Training via web-based sessions to educate personnel in the operation of the Service Software.
 - Provision of ongoing support of the Service Software to include help desk services.

2. **Service Fee/Payment Schedule:**

- a. **Installation Fees:** The Installation Fees shall be due upon the implementation of the affected module or three (3) months from execution, whichever occurs first.

<u>Module</u>	<u>Fee</u>
Remittance Management	included
ERA Retrieval	included
Claim Scrubbing & Submission	included
Medicare Direct	included
Claim Status	included
Denial/Audit Management	included
Medicare Navigator - per user	included
Eligibility Verification	included
Electronic Submission of Medical Documentation (ESMD)	included
Total Installation Fees	\$0

Pricing specified in this proposal will remain valid for a period of 60 days from the date of submission.



Clinton Regional Hospital

Business Service: Revenue Cycle Management Software

- b. **Monthly Fees:** The Monthly Fees shall commence upon the implementation of the affected module or three (3) months from execution, whichever occurs first.

<u>Module</u>	<u>Fee</u>
Remittance Management	included
ERA Retrieval	included
Denial/Audit Management	included
Medicare Navigator – per user	included
Total Monthly Fees	\$0

- c. **Transaction fees:** The Transaction Fees shall be billed monthly
- **Electronic Claim Submission Fees:**
 - 38¢ per electronic claim or \$875, whichever is greater
 - 60¢ per paper claim
 - **Medicare Direct Claim Submission Fee**
 - 20¢ per Medicare Part A Claim
 - Supplemental to Electronic Claim Submission Fee
 - **Eligibility Verification:**
 - 23¢ per check or \$500 per month, whichever is greater
 - **Claim Status Checking Service:**
 - 25¢ per check or \$550 per month, whichever is greater
 - **Electronic Submission of Medical Documentation (ESMD):**
 - 5¢ per page of submitted documentation

B. **Service Term:** **Seven (7) Years**

- C. **Customer's Responsibilities:** Customer's responsibilities will include the following:
- The capture of all patient demographic, insurance and encounter information.
 - With the exception of any hardware necessary at TruBridge's location, the purchase of any peripheral hardware necessary for the implementation of the services.

Pricing specified in this proposal will remain valid for a period of 60 days from the date of submission.



Clinton Regional Hospital

Business Service: Revenue Cycle Management Software

A. Services and Fees:

1. **Services:** Patient Liability Estimator Software shall include
 - Subscription to access and use the TruBridge Revenue Cycle Management (RCM) Patient Liability Estimator (PLE) software application (the "Service Software");
 - Unlimited access to the Service Software.
 - Provision of help desk services for Service Software functionality.
 - Implementation: TruBridge will provide the following support services for Customer's implementation of the Service Software:
 - Providing access to established PLE profile templates that may need to be modified by Customer based on specific billing practices.
 - Setup of two (2) pre-formatted patient estimate letters with Customer's logo to include an Insured Letter and a Self-Pay Letter.
 - Providing links to pre-recorded video training sessions focused on system functionality, modeling profiles, the workflow structure, and PLE best practices.
 - Providing a link to a standard web-based portal that can be integrated into the Customer's website.
 - After the completion of the implementation period and at Customer's option, TruBridge will add new profiles/letters, update existing profiles/letters, and/or provide customized trainings (collectively "Additional Services") at an additional cost.

Subscription/Limitations: Customer understands and agrees that it is being granted a subscription to access and use the Service Software during the term of this Exhibit A. TruBridge expressly reserves and Customer expressly consents that the entire right and title to the Service Software is and shall remain in TruBridge. TruBridge has the exclusive right to protect by copyright or otherwise, to reproduce, publish, sell and distribute the Service Software to any other customer. Customer may not rent, lease, transfer, modify, assign, loan, resell, act as a service bureau, time share or otherwise transfer the Service Software or any portion thereof. Customer may not permit third parties to benefit from the use or functionality of the Service Software via a timesharing, service bureau or other arrangement.

Standard Transactions and EDI Authorization: Certain services provided under this Exhibit A may require TruBridge to conduct Standard Transactions (as defined in 45 C.F.R. Part 162) on behalf of Customer. To the extent TruBridge conducts such Standard Transactions pursuant to this Exhibit A, i) Customer hereby authorizes TruBridge to conduct mutually

Pricing specified in this proposal will remain valid for a period of 60 days from the date of submission.



Clinton Regional Hospital

Business Service: Revenue Cycle Management Software

agreed upon Standard Transactions on Customer's behalf; and ii) TruBridge will comply with all applicable rules and regulations regarding Standard Transactions.

2. Service Fee/Payment Schedule:

a. **Implementation Fee:** included

The Implementation Fee shall be due upon the implementation of the Service Software or three (3) months from execution, whichever occurs first. Any Additional Services Fees will be quoted upon request and due upon completion of the Additional Services.

b. **Monthly Fee:** included

The Monthly Fees shall commence upon the implementation of the affected module or three (3) months from execution, whichever occurs first.

B. **Service Term:** Seven (7) Years

C. **Customer's Responsibilities:** Customer's responsibilities will include the following:

- Designation of a PLE contact who is knowledgeable in Customer's PLE processes.
- Implementing the Service Software to include, but not limited to, the following:
 - Modeling the software based upon Customer specific CPT codes or CPT code groupings.
 - Ensuring applicable staff members view the pre-recorded training videos.
- Providing a logo in an image format to be used for patient estimate letters. Example: .jpg
- Submitting support requests for all post-implementation modeling requests.
- Integrating the web-based portal into Customer's website.
- The capture of all patient demographic, insurance and encounter information.
- With the exception of any hardware necessary at TruBridge's location, the purchase of any peripheral hardware necessary for the implementation of the services.

Pricing specified in this proposal will remain valid for a period of 60 days from the date of submission.



Clinton Regional Hospital

Business Service: Revenue Cycle Management Software

A. Services and Fees:

1. **Services:** Price Transparency – Machine-Readable File software shall include
 - Subscription to access and use the TruBridge Revenue Cycle Management (RCM) Machine-Readable File (MRF) software application (the “Service Software”).
 - Unlimited access to the Service Software.
 - Provision of training in the use of the Service Software.
 - Provision of links to pre-recorded video training sessions focused on insurance plan coverage rules and comprehensive machine-readable file generation.
 - Provision of help desk services for Service Software functionality.

File Content: The Service Software will produce a comprehensive machine-readable file that contains a listing of Customer’s standard charges for all items and services

Data Elements: The Machine Readable File will include the following standard charge data elements for each reported item/service:

- Gross Charge
- Discounted Cash Price
- Payer-specific Negotiated Charge*
- De-identified Minimum Negotiated Charge*
- De-identified Maximum Negotiated Charge*

***Note:** TruBridge will use Customer’s 835 transaction history from the past 12 months of electronic remittance advices to calculate and populate a database for the payer-specific data elements. It is expressly understood and agreed that this information will not be derived directly from payer contracts. TruBridge will use an average of both insurance company responsibility and self-pay responsibility to generate each item in the machine-readable file required by the pricing transparency mandate.

Subscription/Limitations: Customer understands and agrees that it is being granted a subscription to access and use the Service Software during the term of this Exhibit A. TruBridge expressly reserves and Customer expressly consents that the entire right and title

Pricing specified in this proposal will remain valid for a period of 60 days from the date of submission.



Clinton Regional Hospital

Business Service: Revenue Cycle Management Software

to the Service Software is and shall remain in TruBridge. TruBridge has the exclusive right to protect by copyright or otherwise, to reproduce, publish, sell and distribute the Service Software to any other customer. Customer may not rent, lease, transfer, modify, assign, loan, resell, act as a service bureau, time share or otherwise transfer the Service Software or any portion thereof. Customer may not permit third parties to benefit from the use or functionality of the Service Software via a timesharing, service bureau or other arrangement.

Service Requirement: Services under this Exhibit A require Customer maintain a subscription to TruBridge's Remittance Management Software.

2. Service Fee/Payment Schedule:

a. **Implementation Fee:** included

The Implementation Fee shall be due upon the implementation of the Service Software or three (3) months from execution, whichever occurs first.

b. **Monthly Fee:** included

The Monthly Fees shall commence upon the implementation of the Service Software or three (3) months from execution, whichever occurs first.

B. Service Term: Seven (7) Years

Should CMS provide additional guidance that results in TruBridge determining, in its discretion, that the approach to calculating price transparency data is not sufficient for any reason, TruBridge will decide whether it will (1) modify its approach to calculating the price transparency data so that it is compliant with the guidance; or (2) terminate this Exhibit A, effective immediately, should TruBridge determine that compliance is not feasible. If TruBridge terminates this Exhibit A, Customer will not be responsible for any additional fees under this Exhibit A as of the date of termination.

C. Customer's Responsibilities: Customer's responsibilities will include the following:

- Importing Customer's charge description master (CDM) table into the TBRCM software. The CDM data file should include: CDM Item Number, Service ID (CPT/HCPCS), Service Description, Revenue Code, Modifiers, Units, Charge Amount and (at Customer Option) Discounted Cash Price.

Pricing specified in this proposal will remain valid for a period of 60 days from the date of submission.



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Business Service: Revenue Cycle Management Software

- In the event Customer elects to forgo populating the CDM file with the Discounted Cash Price, provision of Customer's flat self-pay discount percentage.
- Provision of a minimum of one (1) year of historical 835 electronic remittance advice (ERA) data files for all applicable payers and all applicable billing entities.
- Working with TruBridge to identify and complete master payer and trading partner assignments and setup of clearinghouse payers within the TruBridge Remittance Management software.
- Working with TruBridge to determine any applicable insurance rule assignments for the inclusion or exclusion of Medicare Advantage or Medicaid Replacement plans.
- Manage any under and overpayments by payers through a separate contract management process to ensure payment accuracy and accurate rate representation in the comprehensive machine-readable files.
- Assignment of one or more Subject Matter Experts (SME) to the Project.
- With the exception of any hardware necessary at TruBridge's location, the purchase of any peripheral hardware necessary for the implementation of the services.

Pricing specified in this proposal will remain valid for a period of 60 days from the date of submission.

Clinton Regional Hospital

Business Service: Revenue Cycle Management Software

A. Services and Fees:

1. **Services:** Contract Management Software shall include
 - Subscription to access and use the TruBridge Revenue Cycle Management (RCM) Contract Management software application (the "Service Software");
 - Configuration and implementation of the Service Software. (Note: Implementation shall be considered complete upon TruBridge modeling all requested contract entries and completing administrative and end user training.
 - Modeling of Contract Entries.
 - TruBridge will model up to 10 initial Contract Entries.
 - A "Contract Entry" shall be defined as a unique plan type within a larger payer agreement.
 - If applicable and Customer provides the necessary data, TruBridge will model physician or professional reimbursement terms within a contract entry.
 - Analyzing and trending payer explanation of benefits (EOB) data pricing within each contract to ensure the contract is modeled to TruBridge's best interpretation of the contract terms. TruBridge will provide Customer with any common trends or items that may be identified.
 - At Customer's request, TruBridge will model additional Contract Entries in blocks of up to 5.
 - Unlimited access to the Service Software.
 - Training via web-based sessions to educate hospital personnel in the operation of the Service Software, workflow structure, and best practices.
 - Provision of ongoing support of the Service Software to include help desk services.

Subscription/Limitations: Customer understands and agrees that it is being granted a subscription to access and use the Service Software during the term of this Exhibit A. TruBridge expressly reserves and Customer expressly consents that the entire right and title to the Service Software is and shall remain in TruBridge. TruBridge has the exclusive right to protect by copyright or otherwise, to reproduce, publish, sell and distribute the Service Software to any other customer. Customer may not rent, lease, transfer, modify, assign, loan, resell, act as a service bureau, time share or otherwise transfer the Service Software or any portion thereof. Customer may not permit third parties to benefit from the use or functionality of the Service Software via a timesharing, service bureau or other arrangement.

Pricing specified in this proposal will remain valid for a period of 60 days from the date of submission.



Clinton Regional Hospital

Business Service: Revenue Cycle Management Software

Standard Transactions and EDI Authorization: Certain services provided under this Exhibit A may require TruBridge to conduct Standard Transactions (as defined in 45 C.F.R. Part 162) on behalf of Customer. To the extent TruBridge conducts such Standard Transactions pursuant to this Exhibit A, i) Customer hereby authorizes TruBridge to conduct mutually agreed upon Standard Transactions on Customer's behalf; and ii) TruBridge will comply with all applicable rules and regulations regarding Standard Transactions.

2. Service Fee/Payment Schedule:

- a. **Implementation and Initial Modeling Fee:** included
The Implementation and Initial Modeling Fee shall be due upon the implementation of the affected module or three (3) months from execution, whichever occurs first. Any Additional Modeling Fees will be due upon completion of the requested modeling.
- b. **Monthly Fee:** included
The Monthly Fes shall commence upon the implementation of the affected module or three (3) months from execution, whichever occurs first.
- c. **Transaction Fees:** 15¢ per Enhanced Ambulatory Patient Groups (EAPG) claim
The Transaction Fees shall be billed monthly

B. Service Term: Seven (7) Years

C. Customer's Responsibilities: Customer's responsibilities will include the following:

- Designation of a Contract Management contact who is knowledgeable in Customer's payer contracts.
- Provision of all necessary Contract Documentation necessary for contract modeling which may include, but not be limited to, the following:
 - Current Customer payer agreements and any amendments that impact reimbursements;
 - Current provider agreements (professional services reimbursement) and any amendments that may impact reimbursements;
 - Applicable weight schedules and full fee schedules;
 - Applicable plan type identifiers that can be used to rough commercial payer carve outs, Medicare Advantage and Medicaid Replacement plan types to their correct reimbursement structure. (For example, Insurance Group Number, Patient/Member ID

Pricing specified in this proposal will remain valid for a period of 60 days from the date of submission.

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Business Service: Revenue Cycle Management Software

Code Prefixes, or Patient Control Number suffixes.) Such identifiers must be available on both the claim and the payer EOB.

- Submitting support requests for all post-implementation modeling requests.
- Providing TruBridge with any updates to Contract Documentation. (Note: Updated rate and full fee schedules will be provided in Microsoft Excel format.)
- Analyzing contract under and overpayments within the Service Software and reporting to TruBridge any issues that may need to be addressed.
- The capture of all patient demographic, insurance and encounter information.
- With the exception of any hardware necessary at TruBridge's location, the purchase of any peripheral hardware necessary for the implementation of the services.



Clinton Regional Hospital

Business Service: Medical Necessity Database Updating

A. Services and Fees:

1. **Service:** Medical Necessity Database Updating services include weekly electronic updates for changes in published Local Coverage Determinations and the Lab National Coverage Determination Policies.

Data Disclaimer: TruBridge will be providing data that is published and provided electronically by the Centers for Medicare and Medicaid Services. **TruBridge makes no guarantee as to the validity or accuracy of the data.**

2. **Service Fees/Payment Schedule:**

Medicare Medical Necessity Criteria*

- | | |
|---|----------|
| a. Service Activation Fee – Due at signing | Included |
| b. Monthly Medical Necessity Database Updating Fee | Included |

* The above fees are for the medical necessity criteria published by the Centers for Medicare and Medicaid Services for Medicare only.

Note: The above service will be provided through TruBridge, LLC, a wholly-owned subsidiary of CPSI.



Clinton Regional Hospital Business Service: 1-Pay

A. Services and Fees:

1. **Service:** The 1-Pay services will include the following
 - Initial service set-up and education of hospital personnel.
 - Initial notification email blast to all patients with outstanding balances
 - Access to a secure website via Thrive EHR Patient Portal for processing patient payments
 - Secure credit and debit card transaction processing via Thrive EHR Patient Portal and Point of Sale transactions
 - Auto-posting of payments to the applicable patient account in the Thrive EHR System
 - Tracking of all payment transaction activity
 - Reporting of processing activity including denials and exceptions

Service Requirement: The 1-Pay service requires the Customer to license Thrive EHR Patient Portal and maintain the Patient Portal under a support agreement with Evident and the execution and maintenance of a separate agreement with TransFirst for transaction clearinghouse services. **Termination of support services for the Evident Patient Portal will result in the termination of the 1-Pay service.**

Note: The 1-Pay service does not include connectivity.

2. Service Fees/Payment Schedule:

- a. **Service Activation Fee** – Due at signing Included
- b. **Monthly Service Fee:** Included

- B. **Customer’s Responsibilities:** Customer shall be responsible for execution of an agreement between Customer and TransFirst.

Note: The above service will be provided through TruBridge, LLC, a wholly-owned subsidiary of CPSI.