



November 23, 2022

Dear Robert Johnston,

We want to take a moment to inform you of an upcoming adjustment to Sparklight's residential and business video rate structures.

**Video Service**

At Sparklight, we are committed to providing our customers with quality TV programming at a competitive price and we make every effort to minimize costs. In our contract negotiations with cable networks and broadcasters, we work hard to ensure our customers don't suffer unfair price increases as a result of unreasonable rate demands. Over the past several years, however, cable networks and broadcasters have increased their fees at an alarming rate. For example, over the past 3 years, broadcasters have increased their fees more than 90 percent. Despite our best efforts to control these dramatically increasing costs, Sparklight, like other cable and satellite companies, must pass a portion of these costs on to our customers.

As a result, effective with billing statements beginning December 23, 2022, we will be adjusting our residential and business cable TV rates. Please see the tables below for affected services. As always, we encourage our customers to contact us so that we may share ways they can save money on their monthly bills.

| Sparklight Residential Service | Rate Change   |
|--------------------------------|---------------|
| FCC Regulatory Fee - Video     | +\$0.02/month |

| Sparklight Business TV Service            | Rate Change    |
|---|----------------|
| Business Lobby                            | +\$3.95/month  |
| Business News & Information               | +\$17.95/month |
| Business News & Sports                    | +\$24.95/month |
| Business Entertainment Standard           | +\$17.95/month |
| Business Entertainment Preferred          | +\$24.95/month |
| Business Entertainment FOX FS1            | +\$5.00/month  |
| Business Entertainment FOX FS2            | +\$5.00/month  |
| Business Entertainment FOX COLLEGE SPORTS | +\$5.00/month  |
| Business Entertainment FOX DEPORTES       | +\$5.00/month  |
| FCC Regulatory Fee - Video                | +\$0.02/month  |

Please feel free to contact us with any questions or concerns you may have. We look forward to our continued partnership.

Sincerely,

**Amanda Moore**  
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