

310 N Van Buren Ave
Elk City, OK 73644

Rec'd 9/21/22



Robert Johnston
415 W. Gary Blvd
Clinton, OK 73601

Dear Robert Johnston,

We want to take a moment to inform you of an upcoming adjustment to Sparklight's modem and EMTA rates.

We are committed to providing our customers with the latest products and technological advancements and we make every effort to minimize costs. As with other companies, however, supply chain challenges, labor shortages and market inflation have increased technology costs over the past year. While we have not increased the cost of our modems and EMTAs in nearly 5 years, Sparklight, like other cable and satellite companies, must now pass a portion of these costs on to our customers. As a result, effective with our next billing statement, our modem and EMTA rates will increase by \$2 per month. This rate adjustment will allow us to continually invest in and deploy the latest network technology, providing enhanced security, reliability, and speed as the connectivity needs of our customers evolve.

We value our partnership with Clinton and we will continue to provide our customers with the highest level of reliability and customer care. Please feel free to contact us with any questions or concerns you may have.

Sincerely,
Amanda Moore
Sparklight General Manager
812-545-0038
Amanda.Moore@sparklight.biz