

Blackboard Connect for Government®

GSA Quote

Unlimited Use Service Proposal for City of Clinton, OK

Company Information

Blackboard Inc.
650 Massachusetts Ave NW
Washington, DC 20001

DUNS Number: 01-613-1430
Tax ID Number: 52-2081178
CAGE Number: 1QLN4
GSA Contract Number: GS-35F-0554M

PLEASE FAX ALL ORDERS TO 617-812-1064

Prices Valid through August 14, 2011

Service Summary: The Blackboard Connect for Government service allows government leaders to provide notices, direction, and reassurance to reach thousands of constituents in minutes without having to invest in or maintain hardware, software, or additional phone lines. Now, you can reach your entire community—quickly and reliably—with voice, text, and email messages.

Services include:

- An integrated communications suite, including Priority Communication, Community Outreach and Interactive Survey
- Voice and text/SMS delivery to multiple communication devices
- Geo-Calling feature lets you target recipients using a map
- 24/7/365 proactive Client Care support
- Unlimited use for a fixed, annual fee
- Initial set-up, training and refresher training sessions included
- Delivery to up to three phones, two email addresses and one SMS phone per contact
- Superior call routing, throttling, and load balancing expertise
- Fully hosted and managed Software as a Service (SaaS) --- no maintenance required
- Message delivery tracking with comprehensive reporting

Quote Summary: All products and services quoted are available through the Blackboard Inc. GSA Schedule GS-35F-0554M and pursuant to the Terms and Conditions negotiated therein. Please include in the purchase order all the information in the price quote below, reference Blackboard GSA Schedule GS-35F-0554M and attach this price quote in its entirety.

SIN #	Product Description	Initial Term & Scope	GSA Price	Annual Fee
132-32	Blackboard Connect for Government Service	August 15, 2010 – August 14, 2011 for 4,199	\$1.91 per Recipient	\$8,020

Questions? Please call:	Next Steps
James Price, Contracts 202-463-4860 x2791 or Barbara Hsieh 818-808-1477	1. Fax Purchase Order and Signed Proposal to 617-812-1064.
	2. Import recipient data (Blackboard Connect provides resident/ business data).
	3. Implementation of service and orientation for all designated system users.
	4. Begin sending Priority, Outreach and Interactive Survey communications.

Clinton, OK	BLACKBOARD CONNECT INC.
Authorized Signatory: _____	Authorized Signatory: _____
Name & Title: _____	Name & Title: _____
Execution Date: _____	Execution Date: _____
Address:	Address: Blackboard Connect Inc. 15301 Ventura Blvd., Building B, Suite 300 Sherman Oaks, CA 91403
Name:	Name: Phillip Huff, Controller
Tel:	Tel: (818) 808-1722 Fax: (818) 450-0425
Email:	Email: phillip.huff@blackboardconnect.com

Contract Instructions – Renewal

Thank you and welcome to the *Blackboard Connect* service. To complete processing of your contract, please follow the three steps, below:

Step 1. Fax a signed copy of the attached Services Agreement to (818) 450-0425.

Step 2. Choose “a” or “b” (YES or NO) below:

a) Do you wish to have an original, signed contract returned to you?

If YES, check the box below and confirm the name of the addressee.

YES – please return an original, signed contract to:

Attention: _____

(b) If you do not require return of your original contract, a fully- executed copy will be returned to you by FAX. Please confirm the name of the addressee and provide your FAX number.

NO – a FAX copy is all I need. Please FAX a copy to:

Attention: _____

Fax Number: _____

Step 3. Mail your signed original(s)* of the Services Agreement to:

Blackboard Connect Inc.
Attn: Ozie Malikyar
650 Massachusetts Ave NW
6th Floor
Washington, DC 20001

Note: If you requested in item #3 above that an original document be returned, please forward TWO signed originals of the Services Agreement. To receive a FAX copy only, send ONE signed original.

Implementation begins upon receipt of a FAX copy of the signed Services Agreement!

Our Client Care department will then contact the appropriate parties at the client’s site to coordinate orientation. When the original contracts are received, we will promptly return one fully-executed contract copy of our contract for your records. If you have any questions, please contact:

Ozie Malikyar, Contract Specialist
Tel: (202) 463-4860, ext. 2574
Email: Ozie.Malikyar@Blackboard.com

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